

**The Massachusetts Family-to-Family Health Information Center is a project of Mass Family Voices @ Federation for Children with Special Needs.**

*Massachusetts Family Voices is a state chapter of Family Voices, a national, grassroots organization of families, friends and professional partners brought together by a common concern for children and youth with special health care needs.*



We support families with children and youth with special health care needs by:

- ♥ Providing a forum for families to connect & share information & resources
- ♥ Advocating for improved systems of care for children & youth with special health care needs
- ♥ Developing opportunities to partner with health care professionals

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## The Massachusetts Family-to-Family Health Information Center

A project of Mass Family Voices at the Federation for Children with Special Needs



*An informational brochure for families with children and youth with special health care needs and their professional partners.*

MASSACHUSETTS  
FAMILY VOICES®

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## Goals

To assist families in making informed choices about care for their children and youth with special health care needs so they will be:

- ♥ More knowledgeable about health care services and supports
- ♥ Better able to access services and supports
- ♥ More satisfied with the services their child and family receives
- ♥ More effective partners in decision-making with health care providers, other providers, systems of care, and with policy makers
- ♥ Better advocates



## Services

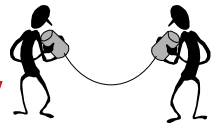
The Family-to-Family Health Information Center:

- ♥ Provides free technical assistance about health care, public benefits and other health care financing options
- ♥ Provides referrals to programs designed to help children & youth with special health needs remain in the community
- ♥ Provides other resources as requested
- ♥ Maintains a webpage with a calendar of events, workshop catalogue, resources and other announcements
- ♥ Conducts workshops about public benefits
- ♥ Partners with other grassroots parent organizations throughout the state to create opportunities for parent/professional partnerships
- ♥ Collaborates with others to address barriers to health care and participates in opportunities to improve systems of care for children and youth with special health care needs.

## Supports

The MA Family-to-Family Health Information Center:

- ♥ Hosts the annual **Joining Voices Conference**, a day of networking and learning for families with children & youth with special health needs
- ♥ Hosts **Topical Conference Calls** about health care services and supports so families have alternative learning opportunities
- ♥ Runs a statewide **listserv** where families with children & youth with special health needs and their professional partners can share information and resources, ask questions and learn from each other's collective expertise.



### Contact Us

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