The Massachusetts Family-to-Family Health Information Center is a project of Mass Family Voices @ Federation for Children with Special Needs.

Massachusetts Family Voices is a state chapter of Family Voices, a national, grassroots organization of families, friends and professional partners brought together by a common concern for children and youth with special health care needs.

We support families with children and youth with special health care needs by:

♥ Providing a forum for families to connect & share information & resources
♥ Advocating for improved systems of care for children & youth with special health care needs
♥ Developing opportunities to partner with health care professionals

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The MA Family-to-Family Health Information Center:

**Goals**
To assist families in making informed choices about care for their children and youth with special health care needs so they will be:

♥ More knowledgeable about health care services and supports

♥ Better able to access services and supports

♥ More satisfied with the services their child and family receives

♥ More effective partners in decision-making with health care providers, other providers, systems of care, and with policy makers

♥ Better advocates

**Services**
The Family-to-Family Health Information Center:

♥ Provides free technical assistance about health care, public benefits and other health care financing options

♥ Provides referrals to programs designed to help children & youth with special health needs remain in the community

♥ Provides other resources as requested

♥ Maintains a webpage with a calendar of events, workshop catalogue, resources and other announcements

♥ Conducts workshops about public benefits

♥ Partners with other grassroots parent organizations throughout the state to create opportunities for parent/professional partnerships

♥ Collaborates with others to address barriers to health care and participates in opportunities to improve systems of care for children and youth with special health care needs.

**Supports**
The MA Family-to-Family Health Information Center:

♥ Hosts the annual Joining Voices Conference, a day of networking and learning for families with children & youth with special health needs

♥ Hosts Topical Conference Calls about health care services and supports so families have alternative learning opportunities

♥ Runs a statewide listserv where families with children & youth with special health needs and their professional partners can share information and resources, ask questions and learn from each other’s collective expertise.

**Contact Us**
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